



General Data Protection Regulation (GDPR)

GDPR stands for General Data Protection Regulation. It's a game-changing data privacy law set out by the EU, and enforceable from May 25th, 2018.

Obtaining consent

Beyond Heating have a legal obligation to hold data such as contracts, invoices etc. for audit or tax purposes.

In the run up to closing a contract and while fulfilling a contract/ongoing sales relationship, Beyond Heating has the right to create a data process for handling your data. We may contact you about the contract and any information we need around this.

Beyond Heating are authorised to send emails, messages or call regarding notices associated with the product or service. For example any product recalls, warranty details, maintenance details, reminders of annual boiler/cylinder services etc. However you are able to unsubscribe to this service by emailing us at enquiries@beyondheating.com with your name, address and email.

For any marketing not related to the product/service bought with or sold to us Beyond Heating will obtain your consent and enable you to freely withdraw at any time by emailing us at enquiries@beyondheating.com with your name, address and email.

Timely breach notification

If a security breach occurs, Beyond Heating have 72 hours to report the data breach to those affected and the ICO.

Right to data access

If you request your existing data profile, Beyond Heating will provide you with a fully detailed and free electronic copy of the data we've collected about you. The report will also include the various ways we're using your information.

Right to be forgotten

Also known as the right to data deletion, once the original purpose or use of your data has been realised, you have the right to request that we totally erase your personal data.

Data portability

You have the right to your own data. You are able to obtain your data from Beyond Heating and reuse that same data in different environments outside of our company.

Privacy by design

Beyond Heating have designed our systems with the required security protocols in place to store your data.



Gas Safe Registered
Engineers

Reg - 204632

Registered company number: 07864429

Registered address: Taxassist Accountants, 304 High Street, Orpington, Kent, BR6 0NF. England & Wales